



AWARE • PREPARED • ENGAGED

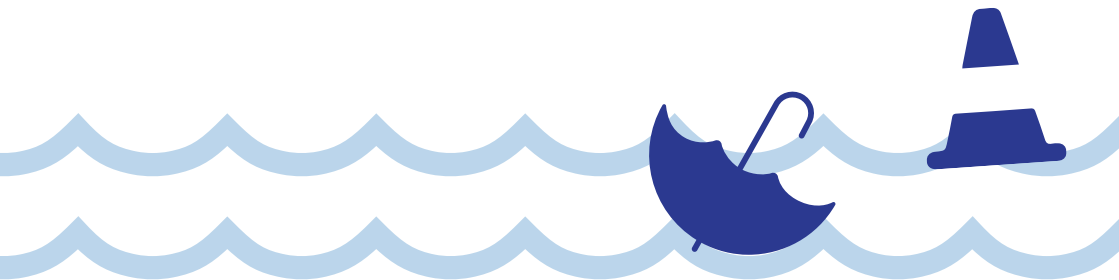
Flooding: Who to contact

If there is a risk to life, call 999 immediately

Only the fire and rescue service may be able to provide overpumping or rescue from flood water depending on resource availability and risk level

You are expected to obtain your own household protective measures and/or sandbags (or equivalent) in advance of a flood event.

leicestershire.gov.uk/flooding



Reservoir:

Environment Agency

EA Incident Hotline
0800 80 70 60 (24 hours)

Floodline **0345 988 1188**
(Flood Warning Information)

Check for Flood Warnings:
check-for-flooding.service.gov.uk



Railway:

Network Rail

03457 11 41 41 (24 hours)

Main Rivers:

Environment Agency

EA Incident Hotline
0800 80 70 60 (24 hours)

Floodline **0345 988 1188**
(Flood Warning Information)

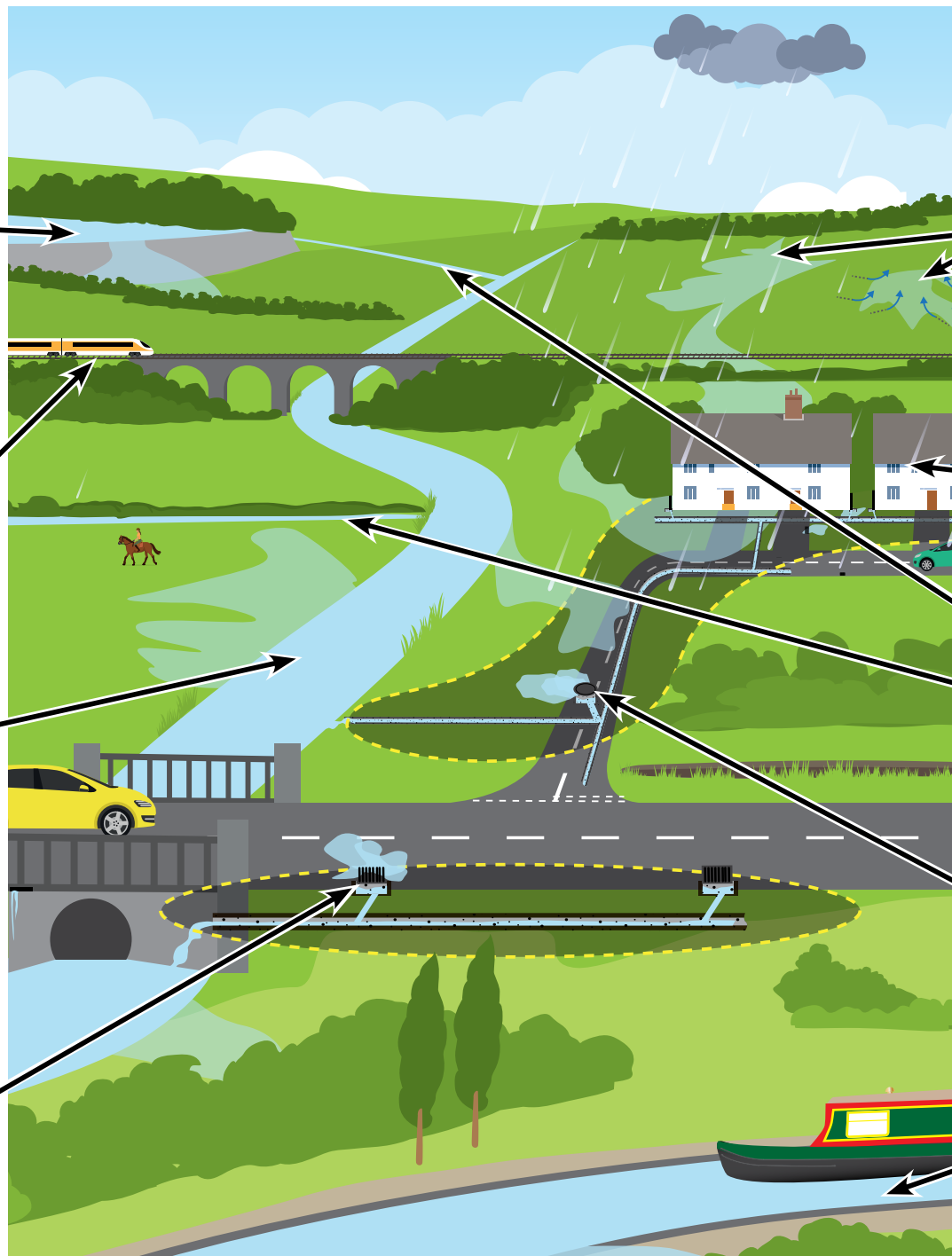
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Public Highway:

Leicestershire County Council
Highways

Report a road problem online:
www.leicestershire.gov.uk/report-a-road-problem
or **0116 305 0001 (Not out of hours)**



Surface Water and Groundwater:

Leicestershire County Council
Lead Local Flood Authority

Report a Flood online:
www.leicestershire.gov.uk/report-a-flood
or **0116 305 0001 (Not out of hours)**



Check for Flood Warnings:
check-for-flooding.service.gov.uk



Private Residence or Business:

Private owner responsible
for the property

Ordinary Watercourses:

Leicestershire County Council Lead
Local Flood Authority

Report a Flood online:
www.leicestershire.gov.uk/report-a-flood
or **0116 305 0001 (Not out of hours)**



Mains Sewer & Wastewater Sewer:

Severn Trent:
0800 782 4444 (24 hours)

Anglian Water:
03457 145 145 (24 hours)

Canal:

Canal and River Trust
0303 040 40 40 (Office hours)
0800 479 9947 (24 hours)



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