Community Managed Libraries

Update 14

10th June 2015

Community Managed Libraries – Provision of Phones

The County Council's original proposals for the treatment of phones was that it would remove the current main library phone (and its telephone number), and that the phone/fax line would be retained as the main library number. Responsibility for the line would transfer to the group from 1st April 2016 and County Council funding for the line rental costs of the phone/fax line would be in accordance with the table of funding contained in the Information Pack Part 2 for individual libraries.

Obviously this can continue to be the approach should a group wish to do so, however, colleagues in ICT have been able to identify another option that would enable groups to retain the current number.

Revised proposal;

Providing the County Council is still providing the ICT Service (i.e the data line link to the Library Management System) then we can continue to provide the telephone service as well. The existing handset would be replaced with another model that would be able to make and receive calls but have no other functionality. There would be no line rental charges but call charges would be invoiced to the group monthly. The number for the library would not change.

The phone/fax line would be transferred from 1st April 2016 as outlined above.